

Annual Impact Report

Fiscal Year 2021

Care Connection
for Aging Services

Caring • Connecting • Making a Difference



About Us:

Care Connection for Aging Services, a nonprofit area agency on aging serving West Central Missouri, operates in Bates, Benton, Carroll, Cedar, Chariton, Henry, Hickory, Johnson, Lafayette, Pettis, Saline, St. Clair and Vernon counties. The agency provides opportunities to create positive aging experiences. Our vision is that the people we serve will live with maximum independence, dignity and respect.



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13
Counties

21
Locations



7,603 Total People Served
Across All Services



A Note from our Executive Director:

As we approach a third year of the uncertainties produced by the COVID-19 pandemic, one fact persists. Care Connection for Aging Services' team remains steadfast in our commitment to serve older adults with meals; health and wellness information and activities; transportation; educational and enrichment experiences; information and assistance; recreation; and many other support services. Providing nutritious meals remains the foundation for all we do. Most of our centers have reopened for in-person services, and we hope all others soon will follow. The pandemic has afforded us an opportunity to greatly expand our efforts to reach older adults via technology, a trend that we believe will be key in the future to reducing the harmful social isolation among older adults. As we look to the future, please peruse this report of our accomplishments in the fiscal year that ended June 30, 2021.

Diana Hoemann, Executive Director

Meals



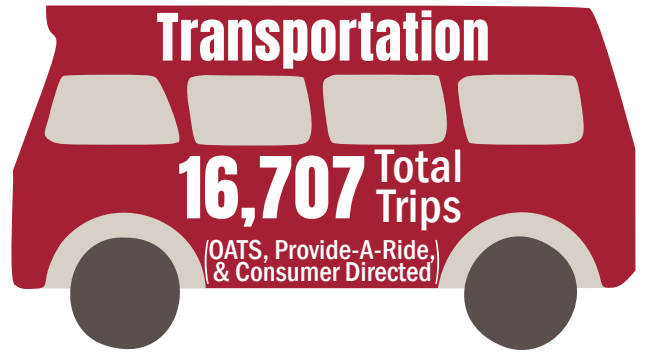
DINING ROOM
10,416

CURBSIDE
36,759

HOME-DELIVERED
356,842

TOTAL
404,017

Transportation



16,707 Total Trips

(OATS, Provide-A-Ride,
& Consumer Directed)

RSVP

164

Volunteers

9,667

Hours
Served

Benton
Cedar
Henry
Hickory
Johnson
St. Clair
Counties



838
Center
Volunteers

21,809
Hours Served

Valued at
\$272,682

Long-Term Care Ombudsmen

17

Ombudsman
Volunteers

\$7,877

Value of
Service

276

Hours
Served

712

Visits to
Residents



Public Information



Number of
Posts/Sessions

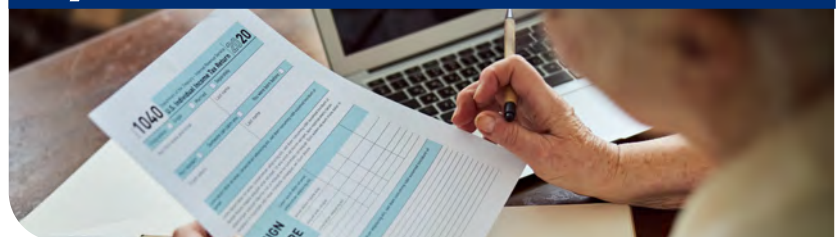
1,337

Number of
Reaches

51.6 Million

1,262 Returns/
Rebates

Taxes



VOLUNTEERS
24

HOURS DONATED
711

VALUE OF SERVICE
\$20,291

AMOUNT RETURNED TO COMMUNITY
\$622,911

Healthy Aging



People
923
Hours
8,627

Physical Fitness/
Health Promotion



People
549
Contacts
684

COVID Education/Assistance



Participants
2,157
Contacts
44,988

Recreation

Medicare

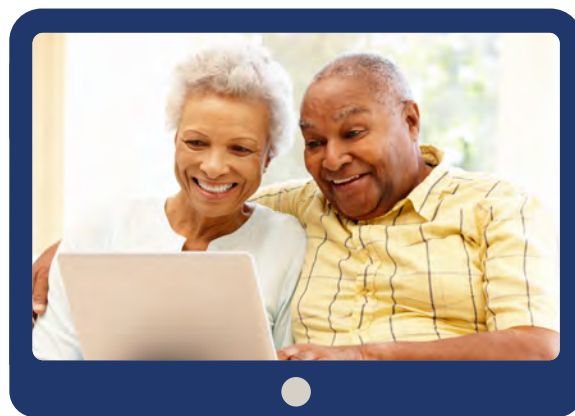
People
Helped

1,029

377

Prescription
Assistance
Applications

General Education Sessions



10,948
Sessions

1,445
People Served

Care Management

GENERAL

6,789 Hours of
Service



INFORMATION &
ASSISTANCE

People
Helped **1,534**

HOMEMAKER
PERSONAL CARE

6,273 Hours of
Service



TELEPHONE
REASSURANCE

Contacts **15,220**

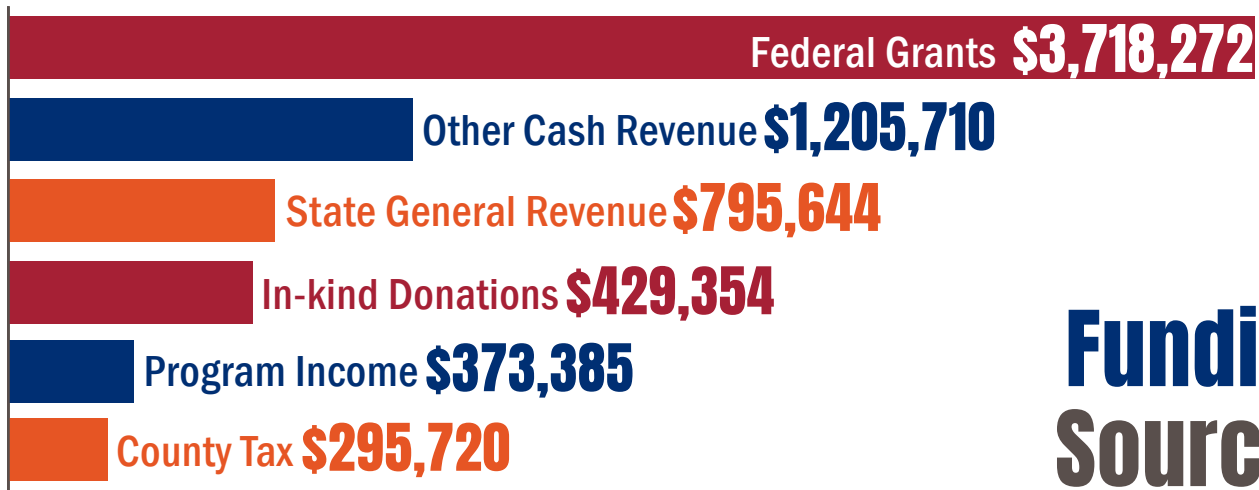
FAMILY CAREGIVER
SERVICE

827 Hours of
Service

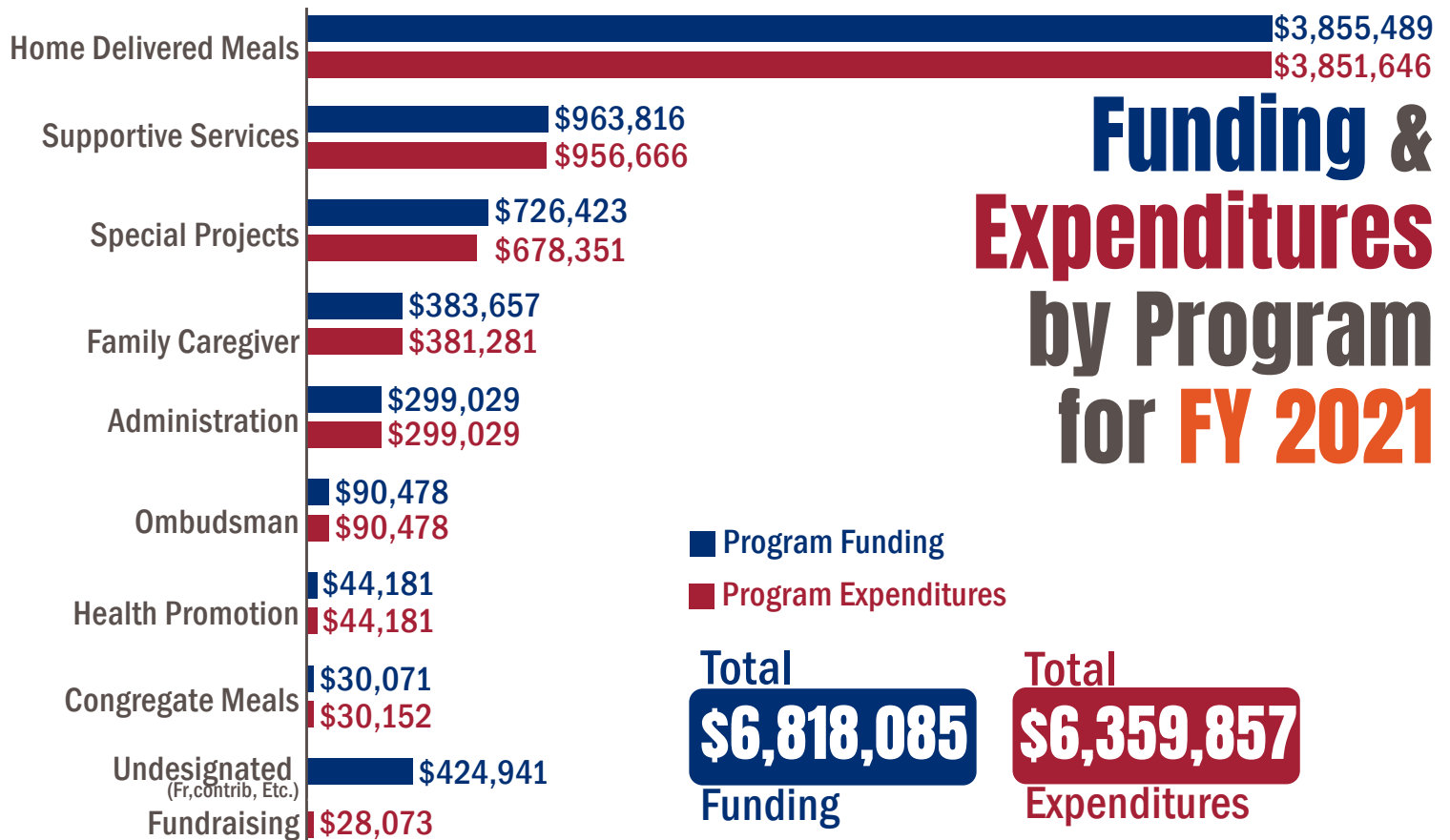


FY 2021

About the Money



Funding Sources



Thank You!

Thank you to all who have donated their time, talents, and money to join our mission of providing opportunities to create positive aging experiences. We receive funding from a variety of federal and state sources, county taxes, and grants. However, the support and donations from the communities where we serve are at the heart of our operations and service to older adults.

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